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April 2018

To Whom It May Concern:

This letter confirms that Articulate Global Inc engaged TrustArc, the leading data privacy management company on March 7th, 2018 to conduct a GDPR Priorities Assessment. For this engagement, the TrustArc Consulting team will perform a comprehensive assessment of Articulate Global's privacy posture against core requirements in the EU General Data Protection Regulation (GDPR) and prepare a detailed remediation plan and roadmap to achieve compliance with the Regulation.

The assessment scope includes areas of Articulate Global Inc that handle or monitor the personal information of EU residents and covered the following key areas:

- Transparency
- Collection & Purpose Limitation
- Consent
- Quality
- Privacy Program Management
- Security for Privacy
- Data Breach Readiness & Response
- Individual Rights

I am happy to answer any questions you have in relation to the service that we provide.

Sincerely,

Eleanor Treharne-Jones
Sr. Vice President, Consulting